

Hövding's battery discharges fast (Android)

If your Hövding's battery discharges faster than expected, the device's Bluetooth connection needs to be reset – this applies even if your Hövding isn't connected to a phone. You may also need to upgrade Hövding's firmware/software. Please follow the instructions below.

1. Activate sleep mode and charge Hövding

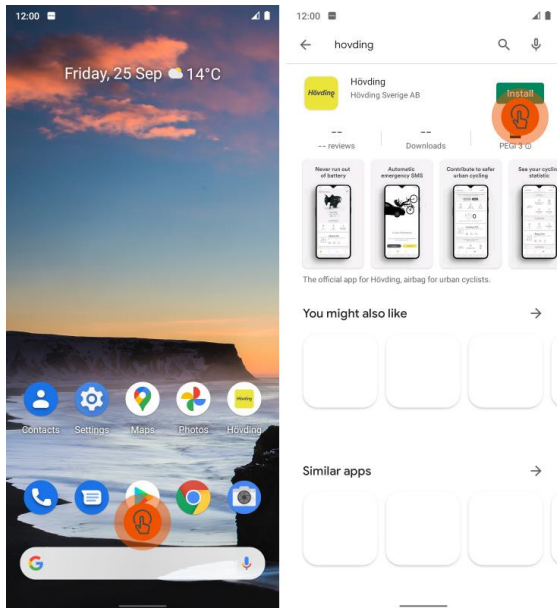
Hold down Hövding's **Multifunction button** for 5 seconds, until the Back LED goes out. Then charge Hövding using the included cable (or equivalent USB-C 2.0 cable). Use an external USB-charger in a wall socket. Charge until the Back LED shines with a solid green light. *(We can't guarantee that the battery will charge correctly with other types of chargers/cables.)*

NOTE: Use your Hövding and check if the problem has been solved. If it persists – please follow the remaining steps.



2. Download or update Hövding App

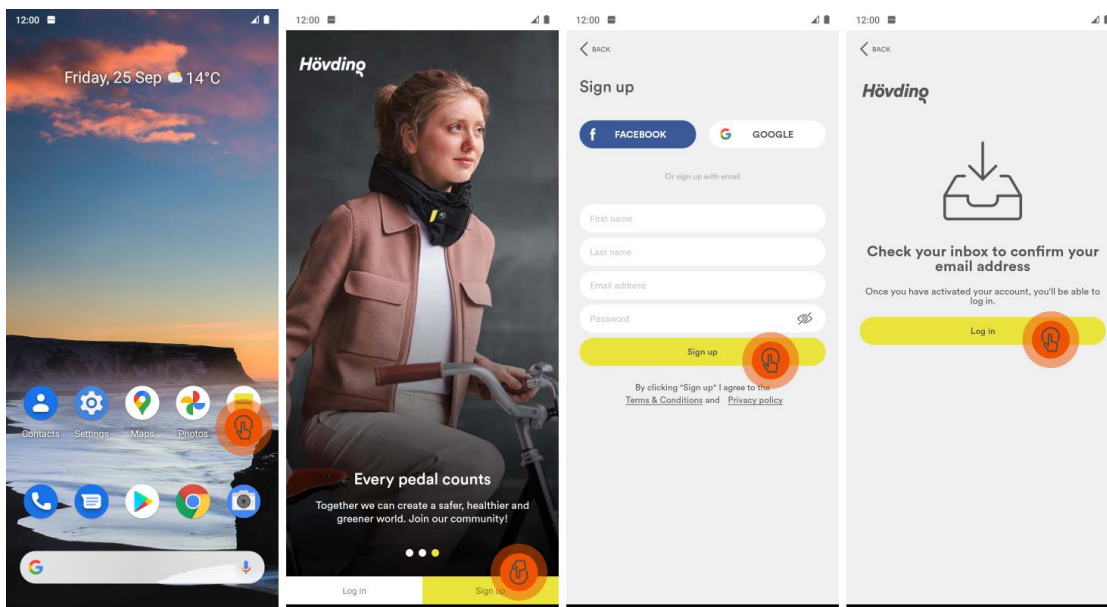
Open the **Play Store** app and search for 'hovding', then tap **Install** or **Update**. *(If the latest version is already installed, tap **Open**.)*



3. Create a user account and log in

(If you're already logged into a user account – continue to step 4.)

Open **Hövding App** and tap > until you reach the final screen, then tap **Sign up**. Create an account using Facebook, Google or email. If you register using email, an activation link is sent to your email address. Tap **Log in** after you've used the activation link.



4. Connect Hövding

(If you've already connected your Hövding – continue to step 5.)

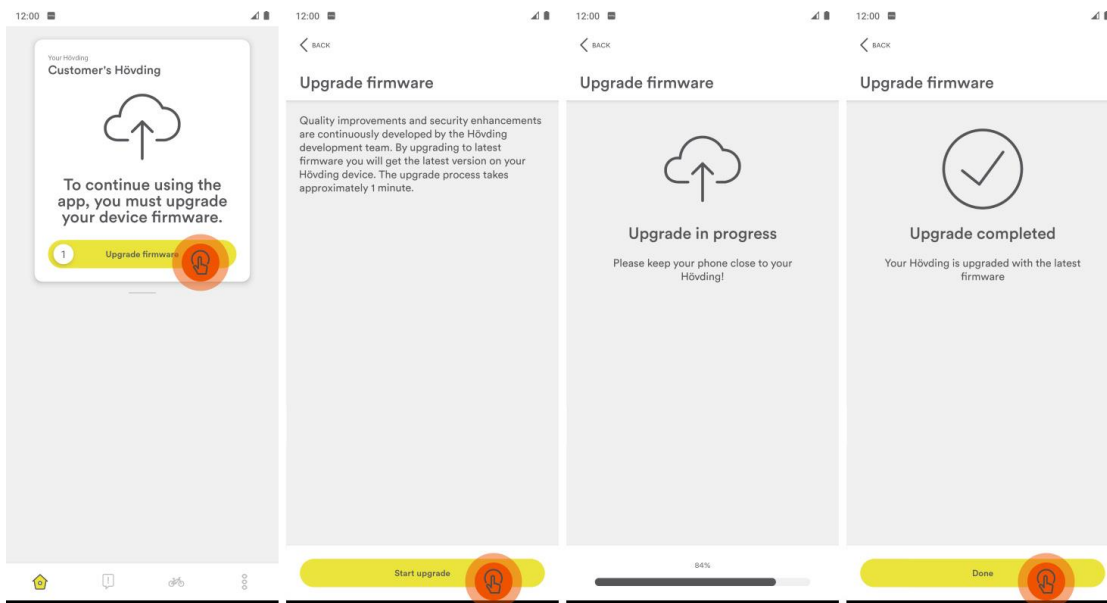
Tap **Get Started** and follow the instructions on the screen. *(Charge your Hövding first, if needed – see step 7.)*



5. Upgrade Hövding's firmware/software

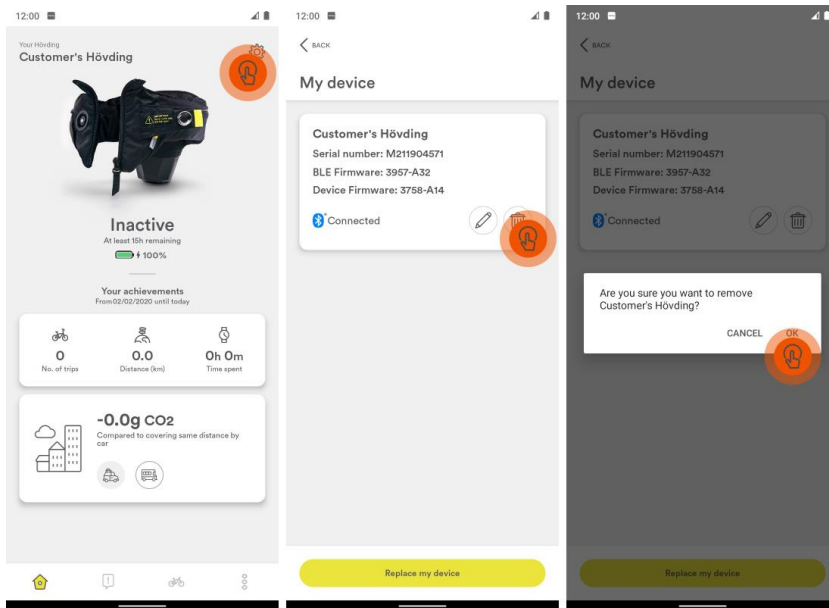
(If you're not prompted to upgrade Hövding, it's already up to date – continue to step 6.)

Tap **Upgrade** and then **Start upgrade**. Keep Hövding close to the phone during the upgrade. *(If the update fails, please try again. If the update fails several times, please reinstall Hövding App and try again.)*

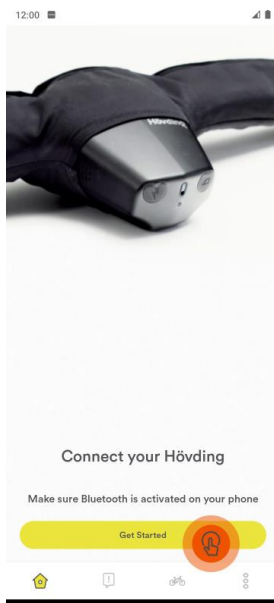


6. Remove or reconnect Hövding

(6.1) Tap the **gear** in the top right corner of the main screen. Tap the **waste bin**, then tap **OK**.



(6.2) To reconnect your Hövding, tap **Get Started** on the main screen and follow the instructions on the screen.



7. Charge Hövding

Charge your Hövding using the included cable (or equivalent USB-C 2.0 cable). Use an external USB-charger in a wall socket. Charge until the Back LED shines with a solid green light. *(We can't guarantee that the battery will charge correctly with other types of chargers/cables.)*

NOTE: If the fast battery discharge returns after a while, Hövding's Bluetooth connection needs to be reset again. Connect Hövding to Hövding App (see step 4) and then remove or reconnect Hövding again (see step 6).

